



PRINCETON COLLEGE OF PHARMACY

(Affiliated to JNTUH, Approved by PCI, New Delhi & Accredited by NAAC)
Chowdariguda(V), Korremula, Ghatkesar (M), Medchal-Malkajiri (Dist.) - 500 088
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Composition of Grievance Redressal Committee for the A.Y. 2023-24

Accordingly, a committee with the following personnel is constituted in Princeton College of Pharmacy, Chowdariguda (V), Ghatkesar (M), Medchal-Malkajiri (Dist).

S.No	Name of the Member	Actual Designation	Designation in the committee
1	Dr.K.Satyanarayana	Principal	Chairperson
2	Dr.L.Harikiran	Vice-principal	Coordinator
3	Dr.R.Sayanna	Former Professor, OU	Ombudsperson, Nominated by JNTUH
4	Dr.A.Srinivas	Professor	Member
5	Mr.K.Hariprasad	Associate Professor	Member
6	Mrs.Ch.Sunitha	Associate Professor	Member
7	Mrs.Sunayana	Associate Professor	Member
8	Mr.Roopani Madhu	Associate Professor	Member
9	D.Sowmya	Student	22GA1R0050
10	G.Chandu	Student	23GA1R0068




PRINCIPAL

Princeton College of Pharmacy,
Korremula Vill, Vijayapuri Colony,
Ghatkesar Mdl, Medchal Dist, Telangana.

GRIEVANCE REDRESSAL COMMITTEE:

A Grievance Redressal Committee in a college is a body responsible for addressing and resolving complaints, concerns, and grievances raised by students, faculty, or staff. The purpose of this committee is to ensure that any issues or conflicts within the college environment are dealt with in a fair, transparent, and timely manner, promoting a harmonious and supportive atmosphere.

Functions and responsibilities:

- ❖ The committee serves as the primary point of contact for individuals (students, faculty, or staff) to raise grievances related to various issues such as academic concerns, harassment, administrative problems, or any form of unfair treatment.
- ❖ Provides a platform for people to voice their concerns confidentially and without fear of retaliation.
- ❖ Once a grievance is received, the committee conducts a thorough investigation to understand the facts, gathering information from the concerned parties, including witnesses and relevant documentation.
- ❖ The committee works to resolve issues amicably through dialogue, mediation, and negotiation. For instance, if there is a conflict between students or between students and faculty, the committee may facilitate discussions to reach a mutually acceptable solution.
- ❖ Conduct awareness campaigns and workshops on the rights of students and staff, and educates them on the grievance redressal process.
- ❖ Works on preventive measures to reduce the occurrence of grievances by promoting a positive and inclusive college culture.
- ❖ Handling Specific Issues such as
 - Academic-related grievances
 - Discrimination or harassment grievances
 - Facilities-related grievances
 - Administrative grievances
- ❖ Ensures that feedback from grievances is taken into account to improve the overall college environment.
- ❖ Regularly monitors the status of grievances and their resolutions, ensuring that complaints are being addressed within a reasonable timeframe.
- ❖ Promotes Fairness and Justice.
- ❖ Prevents Unresolved Conflicts.
- ❖ Ensures Accountability.
- ❖ Fosters a Positive College Environment.
- ❖ Helps in Policy Improvement.